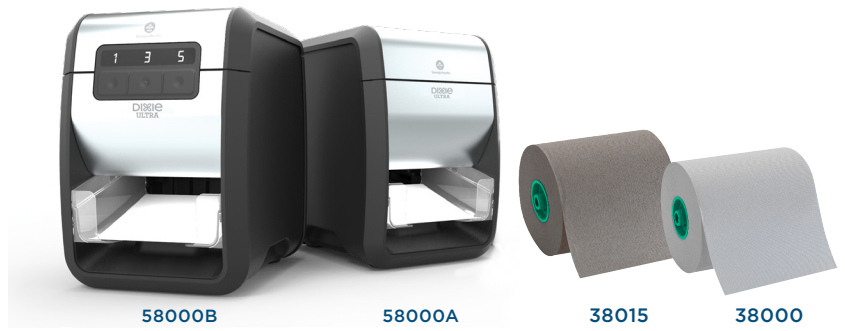




DIXIE ULTRA® SMARTSTOCK® AUTOMATED NAPKIN SYSTEM

Cleaning & Care Instructions

Daily cleaning of your machine can ensure maximum operating performance.

Daily Cleaning: Napkin and Dust Trays

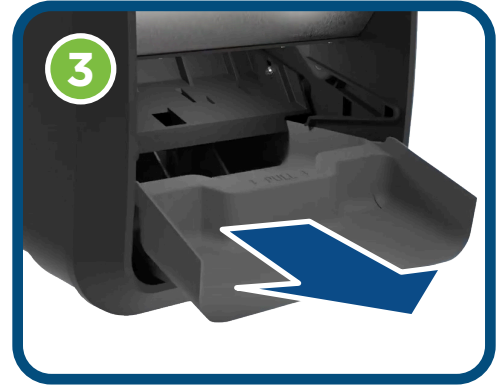
1. Turn power switch to off position and disconnect power supply.



2. Pull out the clear napkin tray.



3. Pull the black dust tray straight out.



4. Wash and dry trays thoroughly (note: trays are dishwasher safe).



Compressed air* may be used to clear dust and debris from inside machine every 30-60 days.** After, wipe sensor with a damp clean cloth to ensure good operation.

5. Reinsert trays, reconnect power supply and turn machine on.



*Check local regulations or requirements related to use of compressed air.

**Always wear protective eyewear and ensure the environment is safe.

FOODSERVICE

For more information or support, contact GP PRO:

Call 1-866-HELLOGP (435-5647). Or, text 58000 to 470-422-7547



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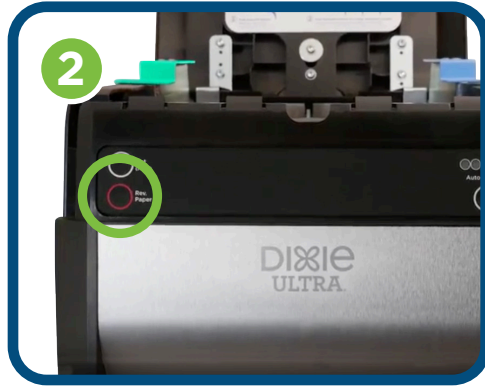
Basic Troubleshooting

If the machine stops dispensing—and you have performed daily cleaning—it may be jammed. Troubleshoot the issue by taking one or both of the actions below.



START HERE

1. With machine on, open the cover.
2. Push reverse paper button. After napkin tail ejects continue to push button & dispose of any additional wrinkled/torn paper.
3. Then, place the end of the napkin roll over rollers, close cover and continue.



CONTINUE IF NEEDED

4. Turn power switch to off position and disconnect power supply.
5. Open cover and remove napkin roll.
6. Lift out drive mechanism.



7. Examine machine interior and drive mechanism. Remove any loose napkin pieces.
8. Reinsert drive mechanism and napkin roll. Close cover, reconnect power supply and turn machine on.



SEE MACHINE IN ACTION

Scan QR Code for Intro Video



EASY LOADING & MAINTENANCE

Scan QR Code for How-To Video

If the issue remains unresolved, contact GP PRO:

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